

Programming through a Pandemic

2020 Annual Report





During what may be one of the most challenging years in recent memory, The Indianapolis Public Library and Library Foundation joined communities all over the world in responding to the unique and significant circumstances of a global pandemic. While navigating it, we also grappled with harsh truths about racism and the oppression of marginalized communities.

The year required us to expand our understanding of the most basic services we provide and to rethink how we deliver them. The challenges and opportunities of 2020 helped us shape our strategic goals for the next three years by committing to working alongside our community partners to bring services, programs, books, and learning opportunities to Marion County. We are grateful to the many philanthropic partners and donors who helped us continue to deliver programs and services through the challenges of the past year.

As we reflect on The Library and Library Foundation's 2020 accomplishments, we are humbled by the importance of the work ahead of us as we strive to serve the Indianapolis community as effectively as possible.

- Judge Jose Salinas, *Library Board President*

- M. Jacqueline Nytes, *Library CEO*

- Andrew Soshnick, *Foundation Chair*

- Roberta Knickerbocker Jaggars, *Foundation President*

Key Statistics



Walk-in Visits:

1,453,156



Web Visits:

6,826,665



Total Circulation:

7,077,479



Electronic Circulation:

2,688,932



Physical Circulation:

4,388,547



Total Cardholders:

338,333



New Cardholders added in 2020:

36,989



Active Cardholders:

131,232



New Cardholders added via card campaigns:

16,679

LIBRARY CARD CAMPAIGN: Washington Township School District

In December of 2020, IndyPL issued 6,548 Library Cards to students in Washington Township who did not already have one. While schools were closed and students were learning remotely, cards were mailed directly to students' homes.

As part of this project, IndyPL staff conducted a virtual training for the librarians and media specialists of Washington Township Schools to share The Library's online resources for students. This campaign was made possible thanks to the Indianapolis Foundation Library Fund.





Programming through a Pandemic



Meet the Artists

Meet the Artists was among the few in-person events The Library was able to host in 2020.

Local artists of color from around Indy convened at Central Library for an evening gala of music, fashion, workshops, and special guest Tamika Catchings. Additionally, galleries of paintings and other works were available for public viewing for several weeks.

Christel DeHaan Family Foundation and Friends of the Library, through gifts to the Library Foundation, made contributions for programs that highlighted the African American community, including the annual Meet the Artists exhibit.



Ronne Stone - Epiphany Dance Collective



Artwork courtesy of BoxxTheArtist



Ebony Nostalgia Fashion Show: Nikki Blaine/Sonny Bates



Attendees create their own artwork on site



Tony Bryant Project



2020 Meet The Artists XXXII Awards Ceremony



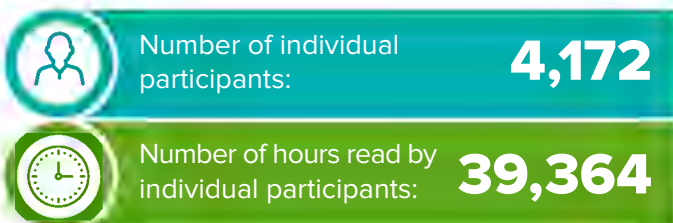
Indianapolis Indians mascot Rowdie promotes the 2020 Summer Reading Program at the College Avenue Branch library.

2020 Summer Reading Program bicycle winner Kimani Glover. Bicycle courtesy of donation from Meijer.

2020 Summer Reading Program

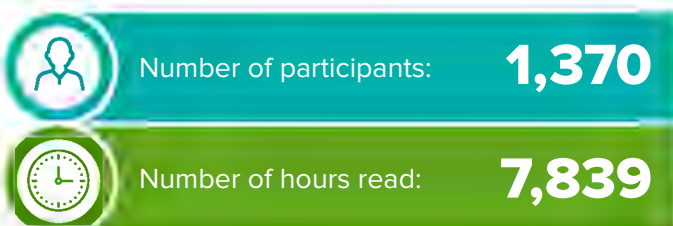
With the constraints of COVID-19, the ability to connect to patrons digitally became ever-important. The 2020 Summer Reading Program utilized a new app called Beanstack for patrons to register and track progress on a smartphone or computer, providing a new, alternative method for engaging with patrons.

Kids Summer Reading Program - “Imagine Your Story”



The 2020 Summer Reading Program encouraged kids and teens to “Imagine Your Story,” and featured several corresponding activities to prompt reading, creativity, and play.

Adult Summer Reading



Adult readers were also encouraged to “Imagine Your Story,” with reading and activity challenges promoting diverse authors and interaction with various IndyPL resources and e-resources.

More than 112 sponsors helped the Library Foundation provide more than \$213,000 to support the 2020 Summer Reading Program. Sponsors included: Presenting Sponsor the Indianapolis Indians; Major Sponsors 92.3 WTTs, Herbert Simon Family Foundation, The Indianapolis Foundation Library Fund, Nina Mason Pulliam Charitable Trust, Mary Frances Rubly & Jerry Hummer, and Samarian Foundation; and Supporting Sponsors BKD CPAs & Advisors, Citizens Energy Group, CollegeChoice CD 529 Savings Plan, First Merchants Bank, Indianapolis Colts, Louise Lage Kirtland and Hugh C. Kirtland Endowment Fund, a fund of The Indianapolis Foundation, Lilly Endowment Inc., Office of Lawrence Township Trustee Steve Talley, OneAmerica®, Marlyne Sexton, and The Swisher Foundation, Inc., in memory of Glenn M. Swisher.

The Adult Summer Reading Program was made possible through support from The Indianapolis Foundation Library Fund.

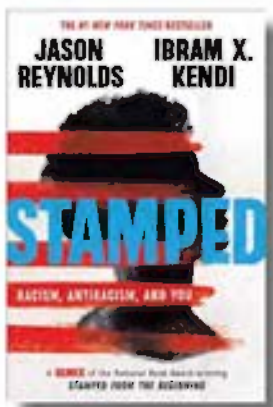
Special Initiatives

Late Fine Free

The IndyPL Board of Trustees approved the discontinuation of charging late fines in April 2020 to ensure that The Library would not add any financial hardship for patrons facing personal and financial uncertainty caused by the COVID-19 pandemic. After reviewing the inequitable and disproportionately negative impact that per day late fines have on patrons from lower-income areas of the city and considering the operational advantages it could offer, The Indianapolis Public Library joined hundreds of other libraries across the country and made the policy permanent in January 2021.



"If you have been hesitant to use the library for fear of getting late fines or because you owed late fines, those concerns should no longer stand in your way. We have so much for our community to enjoy." - Jackie Nytes, Indianapolis Public Library CEO



All-Staff Read

In August, IndyPL and Library Foundation staff embarked on an all-staff read of *Stamped: Racism, Antiracism, and You*, an adaptation by Jason Reynolds, 2020 National Ambassador for Young People's Literature. Reynolds' work is an adaptation of *Stamped from the Beginning* by Ibram X. Kendi. Staff members each participated in a group discussion about the book, and were treated to a private, online presentation by Jason Reynolds as part of Staff Day activities in October.

Additionally, Reynolds brought an engaging conversation about reading, writing, life, race, family, and everything in between during an online event on October 27. Several Indy-area teachers and their students viewed the livestream and submitted questions for Reynolds, while he discussed his writing, inspirations, and life with emphasis on his award-winning adaptation. The event was made possible by The Indianapolis Foundation Library Fund through a grant to The Indianapolis Public Library Foundation, and the books were made possible through a grant from Lilly Endowment Inc.





I Can't Breathe Michael "Kwazar" Martin (located at 881 S. Massachussetts Avenue)

Murals for Justice Collection

Local artists of color were commissioned to create the murals in June on the wood that was used to cover downtown windows amid protests of the police-involved killings of multiple Black Americans. The Indianapolis Public Library's Center for Black Literature & Culture (CBLC) at Central Library partnered with artist, equity practitioner, and design researcher Danicia Monét and the Arts Council of Indianapolis to ensure that the murals were archived as a part of Indianapolis history. The murals were replicated on 3-by-5-foot vinyl banners and as high resolution images in the online Digital Indy collection. The murals will be available for checkout, funded through the generosity of Glick Philanthropies.



Silence
Amiah Mims
(located at 10 E. Washington Street)



The Future is Now
Sylvia Ess McKee
(located at 350 S. Meridian Street)

Online Programming

The Library pivoted to provide numerous programs online via Zoom meetings, webinars, and video recordings throughout 2020. These included children's storytimes, computer classes, book clubs, author talks, presentations, English conversation circles, animal shows, STEM programs for kids, workshops, concerts, personal finance classes, travelogues, cooking tutorials, and more!



Number of online programs:

574



Number of participants
reached:

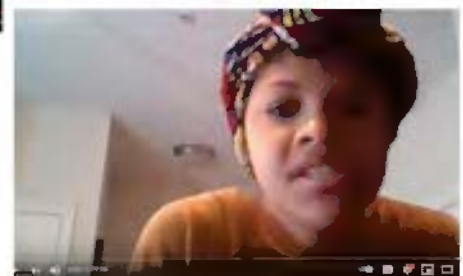
33,495



Center for Black Literature & Culture (CBLC)

The CBLC held its annual Book Fest event as a webinar, enjoyed live by 91 attendees and additionally available afterward on YouTube. Featured speaker Priestley Johnson discussed “Blacks and the Vote.” Additionally, a panel discussion of community leaders covered “Social Action in the Age of Coronavirus,” both relevant topics in an election year that featured nationwide racial justice protests amid a global pandemic.

Central Library’s Center for Black Literature & Culture was made possible through the generosity of Lilly Endowment Inc.



In October, the CBLC celebrated its 3rd anniversary by partnering with The Indianapolis Recorder newspaper to host an online event of poetry readings and a poetry workshop featuring acclaimed poet Adrian Matejka, along with several other local poets and artists.

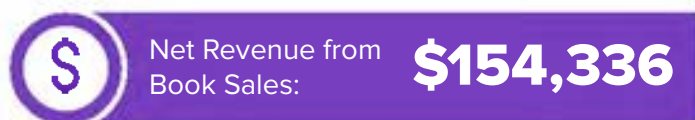


CBLC 3rd Anniversary & Poetry Workshop *On Whose Shoulders We Stand* online event held on October 24, 2020.

Volunteers

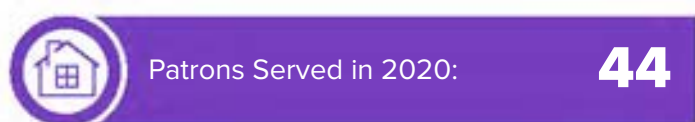
Support Services

Indy Library Store



Library Express

service to patrons who are homebound



Indy Library Store

Volunteer Resources

Total Volunteer Contribution:

	On-Going	One-Time	Total
Number of Volunteers	306	51	357
Number of Hours	8,119	185	8,304

\$201,206 *Commensurate value for volunteer hours (8,304 x \$24.23 per hour)

*Commensurate volunteer hour is an established rate set by The Independent Sector in Washington D.C. and is based on the average hourly wage for nonagricultural workers in Indiana as published in the Economic Report of the President, increased by 12% to estimate fringe benefits. (www.IndependentSector.org)

Group Engagement

- Alpha Chi Omega Foundation, Inc.
- AmeriCorps Team - Ending HIV Epidemic
- Engaging Solutions
- Indiana Farm Bureau Insurance
- PNC
- Salesforce
- Sigma Lambda Upsilon - "Senoritas Latinas Unidas Sorority"

COVID-19 note: Eight group projects were canceled due to COVID-19 closures/concerns.



Seed Library packet stuffing with Salesforce at Glendale Branch Library.



The Seed Library was made possible with support from Corteva and Friends of the Library through gifts to the Library Foundation.

Art Supply Kits

Indianapolis Public Library staff, alongside AmeriCorps volunteers, assembled 2,000 preschool art kits and delivered them to local preschools, Head Start programs, and YMCA centers. They included art supplies and drawing utensils alongside tips for parents to help their children use these tools for learning. The kits were sponsored by the PNC Foundation with a grant to The Indianapolis Public Library Foundation.



Delivery of art supply kits to children at Avondale Meadows YMCA.

Bookmobile and Outreach Services

When the COVID-19 pandemic started, a strict stay-at-home order prompted IndyPL bookmobiles to stay in the garage. As restrictions loosened, staff introduced contactless delivery to all locations, supported volunteer staff in providing delivery to homebound patrons, and continued to stock books at Public Collection sites.



- Pre-pandemic, in-person storytimes (January - March): 228 storytimes to more than 3,300 children.
- Pandemic Program (September - December): 75 storytime kits per month to 51 locations (estimated more than 1,300 children reached).

Each kit included a storytime plan appropriate for children 0-5 years old. Three books and suggested questions for class discussion were included, as well as materials and activities for enrichment. Kits were designed to align with Indiana Early Learning Academic (ELA) standards.

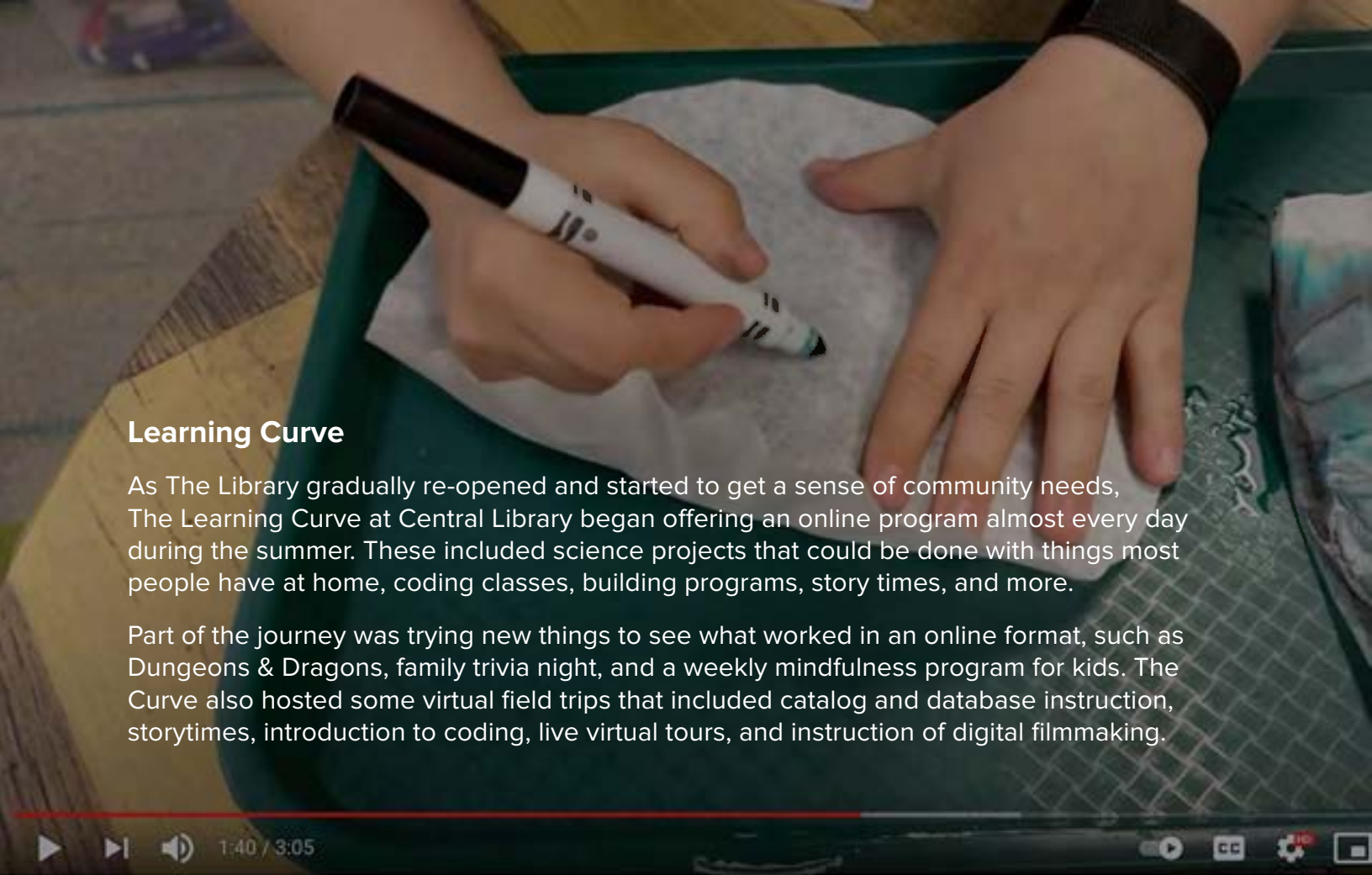
Ready to Read

Ready to Read programming, which focuses on early childhood literacy, received more than \$263,400 from major sponsors, including Ascension St. Vincent, Anne and Tom Greist, Indiana Education Savings Authority, The Indianapolis Foundation Library Fund, Junior League of Indianapolis, Mr. and Mrs. Thomas Maurath, PNC Foundation, TCU Foundation and other Friends of the Library through gifts to the Library Foundation.



Several early childhood literacy programs moved online during the pandemic, with intentional outreach to local preschools and daycares for participation. Additionally, Bunny Book Bags (pre-filled with 10 board books or 15 picture books for easy checkout) were a focus for circulation, to easily get a variety of books to children.

- 730 Baby Bunny Book Bags were checked out, circulating 7,300 board books
- 685 Bunny Book Bags were checked out, circulating 10,275 picture books



Learning Curve

As The Library gradually re-opened and started to get a sense of community needs, The Learning Curve at Central Library began offering an online program almost every day during the summer. These included science projects that could be done with things most people have at home, coding classes, building programs, story times, and more.

Part of the journey was trying new things to see what worked in an online format, such as Dungeons & Dragons, family trivia night, and a weekly mindfulness program for kids. The Curve also hosted some virtual field trips that included catalog and database instruction, storytimes, introduction to coding, live virtual tours, and instruction of digital filmmaking.

Pandemic-related Donations

Like most organizations, The Library's financial situation was impacted by the ongoing pandemic. The Library and Library Foundation are thankful for the Indiana Humanities CARES grant, provided by the National Endowment for the Humanities as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act, as well as special gifts from Allen Whitehill Clowes Charitable Foundation and First Merchants Bank for pandemic-related support. The Library Foundation is also grateful to the many donors who increased their gifts, or were flexible about redirecting the purpose of their gifts when programming was canceled or had to suddenly change format.

Local Community Programs

Contributions from Apex Benefits, Charles W. Brown, CD-COM, Comcast Heartland Region, The Emily Fund, Office of Lawrence Township Trustee Steve Talley, YoPhI, Zeff Weiss Memorial Fund, and Friends of the Library helped IndyPL promote the joy and power of learning both in and out of Library walls.

Circulation & Collection

Circ stats by format as % of total

2020 Circulation by material type

Audiobook	1.4%
Book	46.7%
Video	11.5%
Magazine	0.1%
Music	2.2%
Miscellaneous	0.1%
e-Audio	15.6%
e-Books	22.4%



Special Collections/Purchases

Shifting for the Pandemic

The Library Board approved the transfer of \$1.5 million from physical to electronic materials, to continue to meet the needs of patrons while The Library was closed to the public in the spring of 2020.

Anti-Racism Materials

The Library Foundation received a \$140,000 grant from Lilly Endowment Inc. for the purchase of books, e-books, and videos to fight racism. More than 3,600 print and digital copies were purchased in 2020 with the grant.



Shared System

Member schools continued to provide service using every resource at their disposal. Some offered curbside pickup, one offered concierge selection service, and another became a library on wheels delivery service. Schools sometimes repurposed the library space for classrooms in order to safely accommodate in person students. Many library staff members got up to speed quickly on Zoom or other classroom video software and taught library and research skills remotely – either from down the hall or across the city depending on where they were in the COVID-19 school continuum.

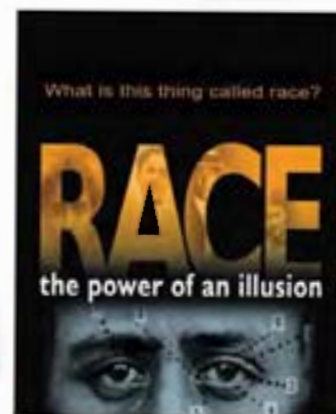
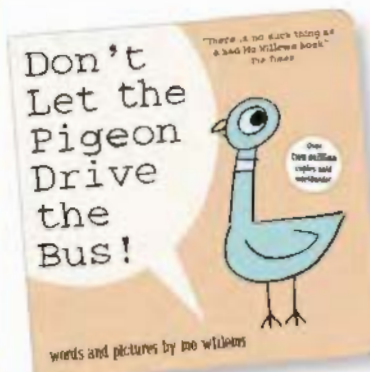
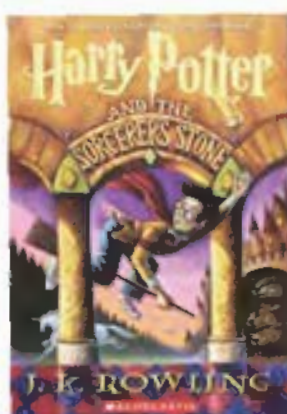
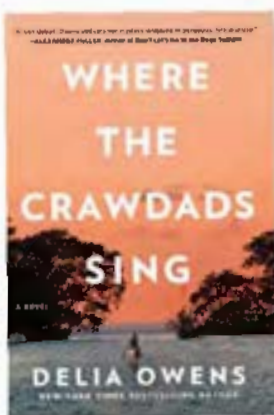
Axis 360 School e-Book Sharing

To assist schools in getting students access to e-books when schools closed abruptly and then delayed opening, IndyPL added 83 new Axis 360 Community Share sites from MSD Decatur Township, and from Indianapolis Public Schools. Axis 360 Community Share allowed IndyPL to share downloadable audiobooks and e-books with schools. Schools leveraged their e-resource purchasing by sharing their e-materials among each other.

In 2020, students at schools made up 47% of all e-book and audiobook borrowers in Axis 360. In addition to the 32,000 items available through IndyPL's collection, they shared multiple copies of 1,300 titles that could be used for small groups, book clubs, or full classes. Two grants from The Indianapolis Foundation Library Fund added more materials for the general children's collection and for schools to share with each other.

Device Lending

When schools suspended in-person learning in March, many Indianapolis families found themselves without the internet access or technology they needed to learn from home. To address this issue, the Library continued to lend Chromebooks and mobile hotspots to families living in the Martindale-Brightwood neighborhood of Indianapolis—giving them the resources they needed to do virtual learning. The Library Foundation received a generous grant from The Indianapolis Foundation Library Fund to expand this lending program to the Haughville Branch's service area as well.



Most Popular Checkouts in 2020

- Adult Fiction Book *Where the Crawdads Sing* by Delia Owens
- Adult Nonfiction Book *How to Be an Antiracist* by Ibram X. Kendi
- Teen Fiction Book *The Hate U Give* by Angie Thomas
- Children's Fiction Book *Diary of a Wimpy Kid: Wrecking Ball* by Jeff Kinney
- Adult Fiction e-Book *Where the Crawdads Sing* by Delia Owens
- Teen Fiction e-Book *The Ballad of Songbirds and Snakes: The Hunger Games Series, Book 0* by Suzanne Collins
- Children's Fiction e-Book *Harry Potter and the Sorcerer's Stone* by J.K. Rowling
- Children's Streaming Movie *Don't Let the Pigeon Drive the Bus* by Mo Willems
- Adult Streaming Movie *Race – the Power of an Illusion*



Martindale-Brightwood Branch Library

Facilities

2020

Martindale-Brightwood new building

The Martindale-Brightwood Branch Library opened its doors on June 20, 2020, replacing the storefront facility The Library rented in the Brightwood Shopping Center. The new 15,000-square-foot branch is intended to serve as an anchor for neighborhood development.



Martindale-Brightwood Branch Library

Wayne renovation

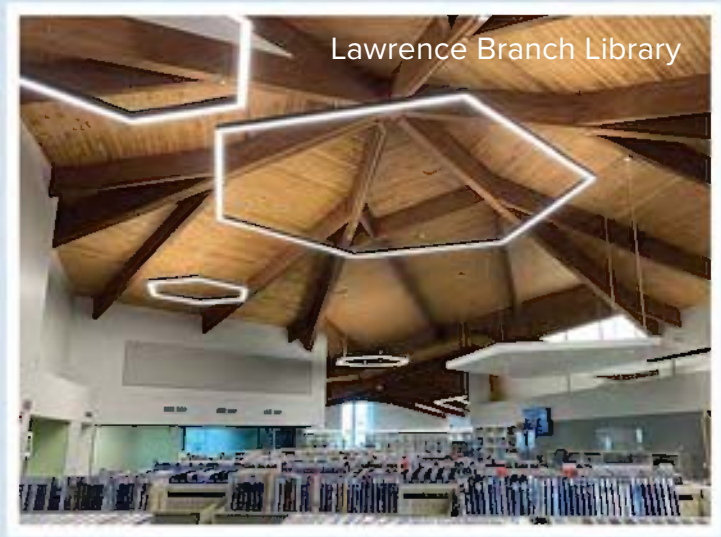
On June 22, 2020, the Wayne Branch completed a \$1.1 million renovation to add new spaces for youth programming, job skills counseling, and community gatherings. The Branch added seating and activity space, study rooms, and a quiet reading area.



Wayne Branch Library

Lawrence renovation

On November 13, 2020, the Lawrence Branch completed a \$1.5 million renovation that maximized access to The Library's services and collections, created engaging and functional spaces for those of all ages, and increased access to new technology.



Indy Reads moved into the former Fountain Square Branch Library

When the Fountain Square Branch Library closed in May 2020, The Library planned to relocate services and staff to the new West Perry Branch. IndyPL worked with Southeast Neighborhood Development, Inc. to transfer local non-profit bookstore Indy Reads as the new tenant of the Virginia Avenue location, fulfilling the neighborhood's wish for a community-focused organization to occupy the space.

Progress started

West Perry

Planned for a 2021 opening, this branch will provide additional Library access to the growing Perry Township community on the southside.



Glendale

The Glendale Branch is planned to relocate in 2023. This move will make the location more accessible for patrons, most importantly by getting the library into its own standalone building.

Fort Ben

The Fort Ben Branch is expected to open in 2023 and meet a service gap between the Lawrence and Warren Branches on the far eastside.

2020 Accolades/Awards



Nichelle M. Hayes

Special Collections Librarian, Center for Black Literature & Culture
Helen L. Norris Distinguished Service Award



Joan Emmert

Area Resource Manager, Mid Region
Beth Tindel Service Award



Melinda Mullican

Manager, Wayne Branch
Laura Bramble Distinguished Service Award

2020 Donors

The Indianapolis Public Library Foundation gratefully acknowledges the individuals and organizations that made contributions in 2020. Every effort has been made to ensure the accuracy of this listing. If there are any oversights, please contact the Foundation office. Any individual or organization wishing to support the Library Foundation may call (317) 275-4700.

Italics denote in kind gift

* indicates deceased

\$25,000+

Herbert Simon Family Foundation
Estate of Peggy Hillman & Herbert Kirst*
The Indianapolis Foundation Library Fund
Indianapolis Indians
Lilly Endowment Inc.
Nicholas H. Noyes, Jr. Memorial Foundation, Inc.
Thomas R. and Sandra H. Peck
Mary Frances Rubly
G. Marlyne Sexton
The Summer Youth Program Fund, a fund of The Indianapolis Foundation
Anonymous

\$10,000 - \$24,999

92.3 WTTS
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\$1,000 - \$4,999

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The Sarah Barney Family Charitable Fund
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\$500 - \$999

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In honor of Adlai Helmond

Kathleen Field

In honor of Ian Hillier

Megan Hillier-Geisler and Alyssa Geisler

In memory of Emilia Jova

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**2020 Indianapolis Public Library Foundation
Statement of Financial Position**

BALANCE SHEET

Assets

Cash & Equivalents	\$1,858,388
Receivables & Other	\$187,222
Inventory, Prepaid & Fixed Assets-Net	\$70,104
Investments	\$21,444,676
Total	\$23,560,390

Liabilities & Net Assets

Accounts Payable	\$26,357
Accrued Liabilities	\$143,710
Net Assets	\$23,390,323
Total	\$23,560,390

STATEMENT OF REVENUE, SUPPORT & EXPENDITURES

Revenue/Support

Contributions	\$1,807,581
Book Sales	\$154,336
Planned Giving	\$139,832
Other	\$84
Investment Income	\$242,076
Realized/Unrealized Investment Gains/(Losses)	\$1,063,421
Change in Value of Beneficial Interest in Assets Held by Others	\$891,507
Total	\$4,298,837

Expenditures

Library Projects/Programs/Materials	\$2,712,498
Lectures	\$12,000
Awards & Recognition	\$5,068
Fundraising	\$405,878
Management & General	\$330,553
Total	\$3,465,997

Accrual basis of accounting

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Tax Rates

2020

2019

Library Operations

0.1026**0.1043**

Debt Services

0.0318**0.0318**

Total

0.1344**0.1361****Revenues**

Property Taxes

77%**\$ 50,393,580**

Intergovernmental

15%**\$ 9,662,513**

Miscellaneous

7%**\$ 4,569,965**

Charges for Services

Less
Than **1%****\$ 521,991**

Fines and Fees

Less
Than **0.5%****\$ 206,281**

Total

\$ 65,354,330**Expenditures**

Personnel Services

45%**\$ 25,837,474**

Debt

24%**\$ 13,627,280**

Other Services & Charges

18%**\$ 10,390,261**

Library Materials

11%**\$ 6,508,432**

Supplies

1.4%**\$ 818,657**

Capital

0.6%**\$ 324,354**

Total

\$ 57,506,458

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